



Job Description
Project Officer (Psychosocial Support)
Kanifing Migrant Resilience Hub



Project Overview:

With support from the Mayors Migration Council Global Cities Fund 2025, Kanifing Municipal Council (KMC) is launching the Migrant Resilience Hub — a first-of-its-kind initiative fostering inclusive, gender-responsive, and sustainable economic reintegration for migrant returnees and potential migrants, especially women and single parents.

Over a two-year period, the Hub will train two cohorts of 20 participants each, providing six months of business incubation and entrepreneurship training followed by six months of post-incubation support per cohort, complemented by continuous psychosocial support, community engagement, and post-program mentorship. To address care-related barriers to participation, the Hub will offer on-site childcare and early childhood development services for young children, using bilingual, play-based learning approaches. This reflects the Hub's two-generational model: by providing safe, quality early learning for children alongside economic empowerment for their caregivers, the Hub is designed to generate positive outcomes for both generations simultaneously. Participants will also receive access to seed capital, market linkages through KMC-led festivals and farmers' markets, and digital platforms, ensuring a supported transition from training to income generation and long-term resilience.

The psychosocial component is a core pillar of the Hub, supporting participants who face vulnerability, stigma, trauma, and other social or emotional barriers that can affect reintegration into society and the economy.

KMC is seeking a Project Officer (Psychosocial Support) to coordinate and deliver this psychosocial support component. The Project Officer (Psychosocial Support) will report to the Project Manager.

Roles and Responsibilities:

The Project Officer (Psychosocial Support) will be responsible for providing structured psychosocial support to Hub participants, aimed at improving wellbeing, strengthening coping skills, reducing drop-out risk, and supporting sustained engagement in the incubation program.

The role focuses on early identification of psychosocial barriers, continuous individual and group support, family and community engagement where appropriate, and close coordination with the Project Manager, Licensed Mental Health Professional (Consultant), Incubation Officer, and Childcare team. This is not a clinical or therapeutic role, but a supportive, referral-oriented, and trauma-informed position.

The Project Officer (Psychosocial Support) will work in close coordination with the Licensed Mental Health Professional (Consultant), who provides technical supervision and guidance for complex cases and overall quality assurance.

Key responsibilities include:

- Support the psychosocial assessment of shortlisted applicants to the Migrant Resilience Hub, identifying vulnerabilities, support needs, and potential barriers to participation.
- Under the guidance of the Licensed Mental Health Professional (Consultant), provide regular individual and group psychosocial support sessions to participants throughout the incubation cycle, tailored to their individual needs
- Monitor participants' wellbeing, motivation, and engagement, and identify early signs of distress, disengagement, or drop-out risk.
- Consult with the Licensed Mental Health Professional (Consultant) for case discussion, technical

guidance, and escalation of complex or high-risk situations, in line with agreed supervision arrangements.

- Engage, where appropriate, with participants' families or households to reduce stigma, address resistance to participation (especially for women), and build supportive environments.
- Support community sensitization activities aimed at improving understanding of migrant reintegration, women's economic participation, and psychosocial wellbeing.
- Refer participants requiring specialized or clinical support to appropriate external service providers (e.g. health services, NGOs), following agreed referral pathways.
- Maintain confidential and ethical documentation of psychosocial support activities, in line with data protection and safeguarding standards.
- Contribute to regular narrative reports for the Project Manager, including trends, risks, and recommendations (without disclosing sensitive personal details).
- Support monitoring of psychosocial indicators outlined in the project's M&E framework.
- Perform any other duties reasonably required to support the effective delivery of the Migrant Resilience Hub.

Experience and qualifications:

- Bachelor's degree in Social Work, Psychology, Counselling, Sociology, Community Development, or a related field.
- Minimum 3–5 years' experience providing psychosocial or community-based support to vulnerable populations.
- Experience working with migrants, returnees, women, youth, or other vulnerable groups.
- Strong interpersonal skills, emotional intelligence, and ability to manage difficult conversations calmly and respectfully.
- Strong understanding of confidentiality, ethics, and professional boundaries.
- Excellent written and verbal communication skills in English. Fluency in Wolof and/ or Mandinka is essential.
- **Women are strongly encouraged to apply.**

Terms and conditions:

- This is a full-time role, based in Kanifing, Gambia, with daily in-office attendance and community-based engagement as required.
- Contract duration: Fixed-term (aligned with the two-year project). The selected candidate will undergo a 3-month probation period.
- The post-holder must comply with applicable national laws and KMC and MMC safeguarding requirements, and adhere to confidentiality and data protection standards at all times.

Application:

1. CV (1 page only)
2. Cover Letter (1 page only)
3. Application Question 1 (maximum 300 words): A participant in the Hub has been attending sessions regularly but over the past two weeks has become withdrawn, missed two incubation training sessions, and disclosed to you that her family is pressuring her to stop participating. How would you respond, who would you involve, and how would you balance her immediate wellbeing with her continued participation in the programme?

Please share your application materials by email to kanifing.migranthub@gmail.com by 31st March 2026 with the subject line 'Project Officer (Psychosocial Support)'. Applications received after this date will not be considered.